

Say hello to Texas.gov



Texas.gov is the state's official digital government program.

We help your constituents conduct business with their government in many easy, secure, and user-friendly ways. ***Here's what Texas.gov has to offer ...***

ONLINE SERVICES

Texas.gov is the state's official website and a trusted resource for Texans to access government information and more than 1,000 services that are supported by a 24/7/365 multi-channel and multi-lingual help desk, including:

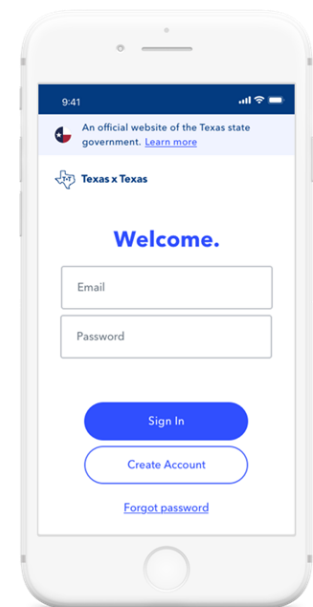
- Driver services like vehicle registration renewal, driver license renewal, and driver records
- Vital records such as birth and death certificates and marriage and divorce verifications
- Professional and occupational licenses and permits
- Fee and fine payments

DIGITAL GOVERNMENT ASSISTANT



Texas by Texas - or TxT for short - is a new digital government experience that makes it even easier, faster, and more secure for Texans to take care of their government business. Powered by a transformative technology platform featuring identity access management, predictive intelligence, and master data management technologies, we can integrate your constituent-facing services with TxT to provide users with:

- Global identity and single sign-on capability
- Account dashboard with preferences, to do list, and transaction history
- Notifications, reminders, and alerts
- Access to a growing portfolio of digital government services



DIGITAL IDENTITY SOLUTION



The Texas.gov Digital Identity Solution provides risk-based multi-factor authentication (MFA) and single sign-on (SSO) access so Texas government organizations and their employees can easily and securely access authorized systems with a global unique identifier (GUID).

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APPLICATION DEVELOPMENT, MAINTENANCE and OPERATIONS

You can leverage the Texas.gov Services contract for your constituent-facing initiatives. We offer custom application development and ongoing maintenance, testing, and operations support to solve your agency's business challenges. We use best practices and modern technologies to design, develop, deploy, and operate Texas.gov services:

- Agile methodology for transparency, efficiency, alignment with business needs, better outcomes, and higher-quality solutions
- Cloud platform to achieve high availability, enhanced security and disaster recovery, and "just in time" provisioning that delivers cost savings, speed and agility, and availability and scalability



WEBSITE DESIGN and DEVELOPMENT

We offer full-service website design and development services that:

- Feature human-centered design (HCD) approach and mobile-optimized interfaces to create experiences that delight your users
- Fully adhere to Web Accessibility Content Guidelines (WCAG 2.1)
- Utilize a content management system (CMS) and modular design toolkit

DIGITAL PAYMENT SOLUTION

The Texas.gov digital payment solution, Fee Pay, is a fully-hosted and maintained online application that lets you accept various payments from your constituents easily and securely. You can choose from configurations and customizable options that best meet your business needs, and launch quickly with minimal technical resources.

Interested in Texas.gov?

If you're a current DIR customer, visit the **DIR Shared Technology Services Portal** for more information.

If you're not a current DIR customer, contact **TexasgovOutreach@deloitte.com**.

Texas.gov Services is a contract between the Texas Department of Information Resources and Deloitte Consulting LLP. All DIR customers including state agencies, institutions of higher education, and local government entities are eligible to use the Texas.gov Services contract. All transactions processed through Texas.gov are managed by the Texas.gov Payment Services vendor (Texas NICUSA, LLC), the state's official, Payment Card Industry-Data Security Standards (PCI-DSS) Level 1 compliant payment processing solution.

